

QUALITY POLICY

DOO Rebis Tempero Novi Sad, is engaged in the production, sale, installation and service of fixed temperature measuring systems, manual temperature meters, suitable for small warehouses and floor warehouses, radio frequency level switches suitable for installation in silo cells, flour cells, hopper scales (flow and packers), automatization of the production process which achieves significant savings in electricity consumption. It follows the trends in the field of hardware and software solutions in the economy, constantly improving its products.

Top management is responsible for establishing, implementing and maintaining the Quality Policy that:

- fits the purpose and context of the organization and supports nostrategic orientation
- provides a framework for setting quality goals
- includes a commitment to meeting applicable requirements
- includes a commitment to continuous improvement of the quality management system
- is communicated and explained to all employees
- publicly available to all relevant interested parties

All employees accept the establishment and improvement of quality management systems as part of their daily work, it's their obligation to develop and continuously improve the quality of products and services, work efficiency and financial potential.

Top management strives for continuous improvement of the quality management system through:

- maintaining the level of business communication by which the employees of Rebis Tempero Novi Sad will be recognizable,
- maintaining the quality of service that outperforms the competition,
- understanding the needs and expectations of stakeholders,
- satisfaction of our customers and other stakeholders,
- socially responsible organizations through continuous monitoring and application of applicable laws and regulations
- providing all necessary resources (technical, personnel, financial, knowledge of the organization)
- employment of highly educated and competent staff,
- continuous professional development of employees,
- improving employee standards,

- process approach and risk and opportunity management,
- establishing partnerships with all suppliers and subcontractors,

all in the interest of our users of products and services, other stakeholders and employees, through an organized quality management system, efficient documented informations that meet the requirements of **SRPS ISO 9001: 2015**.

Review of the implementation of the Quality Policy, in order to eliminate the shortcomings and its improvement, the Top Management is obliged to implement constantly.

Novi Sad, November 5, 2019

Director

Gabrijela Kralj